



Returns & Refunds Policy

If you are not 100% satisfied with your purchase, you can return the product and get a full refund or exchange the product for another one

You can return a product for up to 30 days from the date you purchased it.

Any product you return must be in the same condition you received it and in the original packaging. Please keep the receipt.

General Note:

- This policy applies when you wish to return items because they are no longer required.
- This policy does not affect your statutory or contractual rights related to faulty or defective products.
- Proof of purchase will need to be established before a return can be accepted.
- Please note that there is a distinction between gases and all other goods.

For gas you must either return the gas to Gas on the Run's shop in Boksburg or arrange for collection by calling 076 812 9837. In either case you will have to bear the direct cost of returning the gas to us. Where we collect the gas from you we will charge you our standard delivery charge. For safety reasons you should not attempt to post any gas cylinders.

We are unable to refund gas in cylinders where you have broken the valve seal. If the seal has been broken, we can only refund the gas cylinder not the contents.